

Please ensure you understand these conditions clearly before buying. When you choose to buy our products, it means you have accepted and agree to all terms.

This item comes with 12 month all parts warranty for domestic use, and 3-month warranty for commercial use. If the product arrived to you with major damaged or manufacturing fault, we will arrange to have the item picked up and replaced under the seller's cost.

This claim must be made within 7 days of receiving the item. Please be advised that photo or short video will be requested to support the claim.

The replacement item will only be dispatched after the return product is received. If you have any issue with your item after 7 days it is to be repaired under warranty, we do not replace or refund an item after 7 days, by purchasing from Bargains Online you understand your item is under warranty to be repaired.

For any issue within 30 days of receiving the item, Bargains Online will cover the shipping cost in returning the item. Otherwise, any issue after 30 days of receiving the item, the cost of transport both ways for inspection or warranty is at the buyer's cost. Bargains Online will cover the cost of returning the item back to you if manufacturing fault is detected upon inspection.

Any faulty part will need to be returned back to us. Upon receiving the part, we will then repair or replace the faulty part. Shipping and labour in fitting parts at buyer's home or location is at the buyer's responsibility.

Warranty cover does not include damage caused by operating the equipment in a way which is outside the described instructions.

Any damage from incorrect assembly or start up procedure cannot be covered. Any minor nicks/marks/scuffs from transport of the item via courier is not covered under warranty. Warranty cover does not include damage caused by accidents, misuse, neglect and lack of maintenance, usual wear and tear, natural disaster, or any other external causes.

All consumable parts and accessories such as carry bags, batteries, grinding discs, hoses, belts, cables, chains, wheels, blades etc. are not covered for damaged or use from normal wear and tear. If the item has been modified, changed, or tampered with by any person not authorized by Bargains Online then warranty will be void.

DEFINITION OF WARRANTY

The warranty shall guarantee that all parts are free from faults or defective manufacture for a period stated concerning to a specific brand. All defective parts shall be changed or provided free of charge as mentioned in this policy. All warranties stated in this policy are applicable to home use only. These warranties are not applicable to the products used for any commercial use. Warranty does not cover normal deterioration. A lifetime of a motor is regarded to be five years except otherwise stated particularly.

EVERY TWO YEARS

To keep your motor safe from all types of damages, it is required that you replace your treadmill motor brushes once every two years. In the event where you ignore or forget to replace the brushes, this may cause the motor to blow out, terminating any warranty.

CAMPER TRAILERS WARRANTY POLICY

Camper Trailer warranty covers a period of 1 year from the date of purchase. All faulty parts and/or functions, resulting despite user's normal use, will be repaired and/or replaced at no charge during the warranty period. However, if any of the malfunctions are caused by user carelessness, inadequate maintenance, we still can provide the repair and/or replacement services for a fee regardless of warranty period. Warranty will not cover for the wearing tearing parts.

In the event our product has a major fault, you should contact us immediately and return the product for an exchange or refund. To claim, the product must be returned in good condition within 14 days. Before returning a product, please contact and provide us a invoice and VIN number. The customer is responsible for all shipping costs.

When in need of warranty services:

The purchaser may visit our sales offices with the product or it's parts or send the parts with a detailed description of services required via postal service to our sales offices (the purchaser will be responsible for packaging, postage, and any postal insurance). Once repair services are completed, the supplier will return the product to the purchaser (return postage will be paid by the supplier).

However, if we determined required services to be outside the boundaries of the warranty coverage, we will first contact the purchaser and provide an estimate of repair costs and obtain authorization to conduct services before any work is done. In such a case, return postage along with the repair costs will be billed to the purchaser when the repaired product is returned. We will not be held legally for any malfunction resulting from user carelessness.

20 YEAR MATTRESS WARRANTY

We stand by our commitment to help you get your best night's sleep with our 20-year limited warranty. Bargains Online warrants your product will be free from defects in materials and workmanship for the period specified by the warranty from the original purchase date. Please take a few minutes to read over the warranty guidelines. Be aware that it can take up to 30 days for your body to adjust to the feel and support of a new sleep system.

ORIGINAL PURCHASER ONLY

Bargains Online offers a guarantee which is only for the benefit of the original purchaser of the product, and is non-transferable.

This Warranty covers:

- Mattress
- Coils or wires that are loose or broken
- Coils or wires that protrude or tear
- Sagging with indentation greater than 76mm. This is covered **ONLY IF** the mattress has been continuously supported by a matching foundation, or an appropriate bed frame. For queen or king size mattresses, an appropriate bed frame includes at least five legs and a rigid centre support that extends from the frame to the ground. For slat bed frames, the gap between the slats must be smaller than the slats themselves.
- Foundation
- Loose or broken foundation wire through any fabric
- Compression of modules

This warranty **DOES NOT** cover the following:

- Mattress fabric
- Handles (where fitted) - these should be used only to position the mattress and should not be used to support the full weight of the mattress
- Border wires, which run along the perimeter of the mattress (innerspring) and foundation, bent due to moving or folding the sleep set
- Bedding sold 'As Is'
- Comfort layer and materials
- Bed height
- Mattress firmness
- Mattress noise
- Mattress damage due to an inappropriate foundation or bed frame
- Minor manufacturing anomalies that do not impact the performance of the bed (e.g. mis-stitching on quilting)
- Damage due to misuse, abuse or neglect negligence including folding, bending, standing on or jumping on the mattress or base
- Conditions arising from normal wear and tear including mattress cover compression, foam compression or discolouration of components
- A mattress or base that, on inspection by Bargains Online is found to be stained or in an unsanitary condition

8 YEAR COOL GEL TOPPER WARRANTY

The warranty covers any manufacturer defects. A defect may include the following:

- “Indentations” or “sink-age” in the mattress topper foam that measure one-inch or deeper
- Any splits or cracks in the mattress topper foam that considerably affect the performance of the mattress provided such damage is not due to misuse or neglect by the users, including improper handling of the mattress topper or the lack of appropriate support of the mattress

This warranty extends only to the original buyer of this product and not to any possible future owner(s) of the product.

This warranty **DOES NOT** cover the following:

- Damage due to improper handling of the mattress topper, misuse of the mattress topper, damages due to improper installation, improper handling of the mattress topper during movement from the delivery truck to the buyer’s premises
- Damage caused by roughhousing or other misuses, or damage due to the improper support of the mattress topper, including, but not limited to: minor nicks and scratches, spills, cuts, burns, bodily fluids etc.
- Dissatisfaction solely due to subjective discomfort
- Normal wear and tear

Please follow the procedure defined in the **Return Section** if you desire to claim a warranty on your item.

ONE YEAR WARRANTY ON LUGGAGES

Where a purchased item is damaged or defective at time of delivery, you must contact Customer Service before using the item. Customer Service will provide further assistance in relation to making your claim under this warranty. This warranty will not apply in circumstances where:

- The goods were not maintained and used in accordance with the manufacturer’s instructions, or any other specifications provided with the goods
- Where items are lost or stolen
- We are not able to cover wear and tear or breakage due to over packed or mishandling at the airport